

Instructions on withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day of the conclusion of the contract (= day of the binding registration).

To exercise the right of withdrawal, you must inform of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). The withdrawal has to be sent to:

TANDEM Köln, Rolandstr. 57, D-50677 Köln
Fax + 49 (0) 221 310 10 74
E-mail info@tandem-koeln.de

You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

Reimbursement will be made within 14 days from the day on which you communicate your withdrawal from this contract with us. We may withhold reimbursement until payment of services agreed upon and used has been received. You will be charged the fees corresponding to the amount of course time having taken place until

your withdrawal from our contract.

Model withdrawal form

(complete and return this form only if you wish to withdraw from the contract)

- To

TANDEM Köln

Rolandstr. 57

D-50677 Köln

Germany

Email: info@tandem-koeln.de

- I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following goods (*)/for the provision of the following service (*):

- Ordered on (*)/received on

- Name of consumer(s),

- Address of consumer(s),

- Signature of consumer(s) (only if this form is notified on paper),

- Date

(*) Delete as appropriate.